

I PERSONAL INFORMATION**Informatic B.A.**

Name: Aldo Barrios Vázquez
Age: 37
City: Distrito Federal
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II MAIN OBJECTIVES

Be helpful with my experience, abilities, Knowledge and personal competences in achieving goals for the enterprise and myself

III WORKING EXPERIENCE**MVNO SENIOR OPERATIONS ENGINEER EN ACN**

Date: October 2016 to present days

interests: Telecommunications

Manage and track all customer ticketing and Support system to ensure daily operations. Act as Second Level Support & Escalation point to customer Care. Ensure and manage day to day operations supporting the mobile services.

Contact: Giancarlo Santini Phone: +5215554548278

NETWORK SYSTEMS ADMINISTRATOR – SPRINT PROJECT

Date: September 2015 to October 2016

interests: Telecommunications

Operational support of IBM Tivoli Netcool Omnibus Systems. Also doing Oracle DB work related to network alarm trending.

Contact: Giancarlo Santini Phone: +5215554548278

SERVICES ENGINEER (VAS)UNITED STATES- CRICKET - PROJECT

Date: July 2014 to September 2015

interests: Telecommunications

O&M / Support: All Kind of Operations, Maintenance, Upgradation & 24x7 site support for VAS nodes(SMSC/MMS).

Contact: Giancarlo Santini Phone: +5215554548278

SERVICES ENGINEER (VAS)BRAZIL- DATORA - PROJECT

Date: July 2012 to July 2014

interests: Telecommunications

O&M / Support: All Kind of Operations, Maintenance, Upgradation & 24x7 site support for VAS nodes like MIO(Messaging IN ONE (SMSC/VM), MobileTopup/Callmeback (USSD), Number Portability(Ericsson Composition Engine).

Contact: Giancarlo Santini Phone: +5215554548278

SERVICES ENGINEER (VAS) MOBILITY - PROJECT

Date: January 2012 to Nov 2013

interests: Telecommunications

O&M / Support: All Kind of Operations, Maintenance, Upgradation & 24x7 for VAS nodes

Contact: Giancarlo Santini Phone: +5215554548278

SERVICES ENGINEER (VAS) AMX - PROJECT

Date: January 2012 to Nov 2013

interests: Telecommunications

O&M / Support: All Kind of Operations, Maintenance, Upgradation & 24x7 for VAS nodes like SMSC(ACISION), VMS(TECNOTREE) and EIR(ATI GUATEMALA)

Contact: Arturo Pabon Phone: +525511030789

GNOC RFSA MÉXICO TIER I (ERICSSON) SPRINT PROJECT

Date: Aug 2011 to January 2012

interests: Telecommunications

Verifying QoS and technical troubleshooting remotely for the Sprint network at ericsson(IDEN, EVDO)

Contact: Gabriel Samaniego Phone: +525511030463

PARTIDO REVOLUCIONARIO INSTITUCIONAL (TULANCINGO) (politics)

Date: May 2010 to July 2010

interests: Particular Commercial

Technical support, installation and network maintenance

FOTOGRAFIC CENTER LABS (TULANCINGO)

Date: June 2009 to 2011

Interests: Particular Commerce

Position: technical support/server

Technical support, installation and network maintenance

Contact: Maria de la Luz Barrios Phone: +527757554171

EIBE GAMES (CASINOS MACHINES PROVIDER)

Date: December 2008 to June 2009

Giro: Particular Commerce

Puesto: Technical support/server

Technical support, installation and network maintenance

IEE (INSTITUTO ELECTORAL ESTATAL) HIDALGO (electoral institute)

Date: November 2007 to February 2008

Interests: TV and Radio

Position: Programmer (Visual Basic & electoral assistant) (4 months)

Application Development in VB to monitor radio and tv spots in hidalgo

Contact: C. Edgar Escamilla Gutierrez Phone: 01(771)7170207 Ext 240

FRENTE JUVENIL REVOLUCIONARIO (COMITÉ DIRECTIVO ESTATAL HIDALGO) (SOCIAL SERVICE)

Fecha: June 2006 to December 2006

Interests: Politics

Position: Administrative server. (6 months)

Technical support, installation and network maintenance

CELVAC PACHUCA DE SOTO (PROFESSIONAL PRACTICES).

Date: January 2006 to March 2006

Interests: Particular Commercial

Position: Technical service and computer sales (3 months)

INSTITUTO TECNOLÓGICO LATINOAMERICANO (ITLA)

Date: June 2005 to December 2005

Interests: Educative

Position: Visual Basic analyst and programmer (6 months)

FREELANCE SERVICES

Activities: Design, develop and hosting webpages, portals, content drivers, blogs, host and domains sales, graphic design.

(<http://www.webdigitalcube.com>)

IV ACADEMIC FORMATION

ALFONSO CRAVIOTO HIGHSCHOOL

From: 1997 - 2000

Highschool certificate

Tulancingo de Bravo, Hgo.

INSTITUTO TECNOLÓGICO LATINOAMERICANO

From: September 2002 - December 2005

Informatic B.A. (Title)

Pachuca de Soto, Hgo.

INSTITUTO TECNOLÓGICO LATINOAMERICANO

From: January 2007 - December 2008

Master in Technologies of the information (Title in progress)

Pachuca de Soto, Hgo.

V LANGUAGES

Spanish, English, Portuguese.

VI COMPLEMENTARY FORMATION

LINUX COURSE

Universidad Tecnológica de tulancingo

Date: May 25th to March 18th 2006

CONFERENCE "DE LO VIRAL A LO ENFERMIZO: ASPECTOS DE LA MERCADOTECNIA"

Universidad Tecnológica de tulancingo

Date: april 26th 2007

SECOND NATIONAL CONGRESS: LEGALIDAD E INFORMÁTICA JURÍDICA.

Government secretary Mexico City , DF.

Date: October 4th and 5th 2005

SECURITY IN TECHNOLOGY ABOUT INFORMATION SEMMINARY ISO 27001

Universidad Iberoamericana (Santa Fe)

Date: May 29th to july 5th 2007

CONFERENCE – TALLER DATA WARE HOUSE & NEGOCIOS INTELIGENTES (BI)

Universidad Iberoamericana (Santa Fe)

Date: 27th and 28th august 2007

CONFERENCE – FACTORES REALES DE LA ELECCION DEL CABLEADO PARA CENTROS DE DATOS

Universidad Iberoamericana (Santa Fe)

Date: March 26th 2008

C9 CONGRESS INGENIERIA Y TECNOLOGÍAS DE LA INFORMACIÓN (WTC VERACRUZ)

Tecnológico de Monterrey

Date: 17TH, 18TH, 19TH april 2008

ORACLE DBA CERTIFICATION COURSE

- Oracle Database 12c: Introduction to SQL
- Oracle Database 11g: Administration Workshop I Ed 2
- Oracle Database 11g: Administration Workshop II Ed 2 PRV
- Oracle Database: Program with PL/SQL Ed 1 (CS)
- Oracle Database 11g: Performance Tuning Ed 2

Location: Global knowledge México

Date: October 2014 to January 2015

ETHICAL HACKING V8 CERTIFICATION (CERTIFIED)

Location: Intersoftware Mexico (WTC Mexico)

Certification Number: ECC46846601197

Date: November 2014 - December 2015

JAVA SE7 FUNDAMENTALS COURSE

Location: Netec México

Date: January 2014 - May 2014

JAVA SE7 PROGRAMMING COURSE

Location: Netec México

Date: June 2014 - October 2014

VI ABILITIES

WEB PROGRAMMER (PHP, MYSQL, JSP)

GRAPHIC DESIGN (ILLUSTRATOR, PHOTOSHOP, DREAM WEAVER)

CONTENT MANAGEMENT (JOOMLA, BLOGGER, WORDPRESS, DRUPAL)

TECHNICAL SERVICE (COMPUTER TECHINCAL SERVICE).